

# LIBRARY ONLINE SERVICES

## SUMMARY OF ONLINE SERVICES

You need to be a library member with a ticket number and pin number to access these services. If you are not already a member, you can get a ticket and pin online or at the library reception desk.

- Reservations and renewals
- Book a PC
- Search the Library Catalogue
- Online Information Resources
- Ebooks and AudioBooks
- Online Newspapers and Magazines
- Online Family History and Biography
- Book Guides and Oxford Music
- Business and Legal Information
- Online Courses, including Language courses
- Home Library Service for the housebound

Below are more details of each of these. They can be accessed via:

<https://arena.yourlondonlibrary.net/web/walthamforest/home>

## RESERVATIONS

Books can be reserved from any library in Waltham Forest as well as a number of other London boroughs. These can then be collected at your nearest library. Reservations can be placed online, by phone or in a library. Reservations may incur a fee.

## INFORMATION RESOURCES (online)

Very useful for research or school homework and projects.

### Access to Research



Free online access to over 8,000 academic and research e-journals and conference papers from around the world.

## Encyclopaedia Britannica



The world famous encyclopaedia is now available in three editions:

Juniors, Students, Adults

## Credo Reference



An easy to use tool for research projects and homework.

A giant online collection that searches hundreds of encyclopaedias, dictionaries, thesauri, quotations and subject specific titles as well as 200,000+ images and audio files and nearly 100 videos.

## Issues Online



A comprehensive reference source addressing contemporary social issues. With more than sixty topics to choose from, Issues Online provides a wide range of information including: articles with news and views on each topic, key facts, key statistics, lobby group links, newspaper archives, reference sites, research guides and glossaries. Why spend hours trawling the web when Issues Online provides articles, statistics and links at your fingertips.

## Oxford Reference Online



Contains over 170 dictionary, language reference, and subject reference works published by Oxford University Press. It is a fully-indexed, cross-searchable database of these books, giving subscribers unprecedented access to a comprehensive information resource.

## Oxford English Dictionary



The definitive dictionary of the English Language. It also traces the evolution of more than 600,000 words over the last 1,500 years through 2.5 million quotations from a wide range of sources: from classic literature and periodicals to film scripts and pop songs.

## Oxford Islamic Studies



This comprehensive reference centre provides information on the history, peoples, beliefs, individuals and cultures that constitute the world of Islam.

## Which? Online and Which? Local



The Which? Magazine is now available as an online resource from Waltham Forest Libraries. Visit your local library as this resource can only be accessed from within Waltham Forest Libraries.

Which? is an independent charity, focused on providing unbiased consumer advice. Products such as televisions, fridges and mobile phones are tested and rated. Which? Online and Which? Local are available in all our libraries, just ask a member of staff to log you on.

## EBOOKS & AUDIOBOOKS

### Overdrive - eBooks and eAudiobooks



#### Check out, download and enjoy!

- Log-in using your library card and pin.
- Read online in your browser or install App.
- When you find a title you're interested in, add it to the basket and check it out.
- Once you have checked out a title, download page is displayed. Click the 'Download' link to start the download.
- You can download up to 5 titles at a time.
- Downloads are available for 7 days or 21 days depending on the format.
- You will never accrue late fees with titles you download from the eLibrary.
- Titles expires at the end of the loan period, and they are automatically returned to the library.
- Titles are not renewable, but can be checked out again after they have 'expired'.



### Over Drive for Kids and Teens

Kids and Teens Rooms provide a safe environment for kids and teens to browse library materials. These appealing and user-friendly sites filter the overall digital collection to just show Children's and Young Adults content, which gets kids and teens to the titles they want faster!



### One Click Digital - eAudiobooks



(Supported browsers: Internet Explorer 9 and Higher, Latest versions of Google Chrome, Firefox and Safari)

From 1st October 2015, we have joined London Libraries Consortium for One Click Digital that will enable our customers to access 1500+ e-audiobooks. You need to re-register with the new site.

#### Check out, download and enjoy!

- Register for One Click Digital Account.
- Install the free supported software/app.

- When you find a title you're interested in, add it to the basket and check it out.
- Once you have checked out a title, download page is displayed. Click the 'Download' link to start the download.
- You can download up to 5 titles at a time.
- Downloads are available for 7 days or 21 days depending on the format.
- You will never accrue late fees with titles you download from the eLibrary.
- Titles expires at the end of the loan period, and they are automatically returned to the library.
- Titles are not renewable, but can be checked out again after they have 'expired'.



**Please note:** for use with Windows phones and tablets, use the direct download option. In your account preferences, select 'Download zip file (for non-protected titles only)' for direct downloads.

## Ulverscroft - eAudiobooks



Free audiobook downloads are available from your library powered by Ulverscroft Digital. Listen to sound clips before downloading your chosen title. All titles are compatible with your MP3 device, iPod, iPad or smartphone.

Downloading our titles is as easy as 1,2,3...

### 1) Login

Enter your library username and pin.

### 2) Download

Browse the catalogue of bestselling titles and click on 'Borrow'. There is no other software to download.

### 3) Listen

Either listen at your computer or transfer to your MP3 device, smartphone, iPod or iPad. With Ulverscroft Digital you can enjoy listening to books by bestselling authors anywhere, anytime!

### Loan Restrictions:

Minimum Loan Period: 21 Days

Total number of eAudio items on loan/reserve for each user at one time: 4



**Please note:** for Windows phones and tablets, and Kindle Fire, use the website for direct downloads.

## Public Library Online - eBooks



Public Library Online gives you access to themed digital bookshelves of fiction and non-fiction titles from a range of well known publishers. There are no complicated downloads, digital rights management or decisions on which reading device to buy. You simply access the books online using

your computer, tablet or mobile phone in the library, at home or elsewhere. Books cannot be downloaded and read offline, you have to be connected to the internet to read them.

To view the library catalogue and read books you will need a valid library card.

Apps are available, for free, for Android and iOS and allow instant access to all of the subscribed content. The app "reads ahead" a small percentage of the book so if the user is briefly offline they can continue to enjoy the content. The app functions like the web reader and also features automatic bookmarking and selecting font size.



## NEWSPAPERS AND MAGAZINES

Each library holds a collection of newspapers and magazines which are available to read at the library.

### Online Newspapers:

#### NewsBank



Contains full-text content of local and regional newspapers. Each newspaper has its own distinctive focus offering a variety of viewpoints on local and world issues. Paid advertisements are excluded.

#### The Times Digital Archive



The complete digital edition of The Times (1785-1985) containing full facsimile images of specific articles or complete pages. Includes all articles, advertisements and illustrations/photos divided into categories to facilitate searching.

#### Zinio for libraries - eMagazine



From 1st October 2015, we have joined London Libraries Consortium for Zinio that will enable our customers to access 250+ magazines. You need to re-register with the new site.

Read 250+ interactive digital magazines for free on your PC, tablet or smartphone including PC Advisor, Total Film, The Economist and BBC History.



#### Waltham Forest Talking Newspaper (WFTN)



**Waltham Forest**  
**Talking Newspaper**  
Registered Charity No. 275516

Do you struggle to read the local newspaper because of a visual impairment? Well, Waltham Forest Talking Newspaper Association can help.

"Soundwave" the Waltham Forest Talking Newspaper, on a weekly basis read the news from the Waltham Forest Guardian on to memory sticks for the visually impaired within the borough. As a small local charity they provide this service totally free of charge and will even loan you a player if you do not have access to a computer to enable you to play the memory stick.

If you are interested and would like more details then please leave your telephone number on 07811 245695 and they will contact you as soon as they are able.

## ONLINE CHILDREN'S RESOURCE



500+ interactive stories & activities for children aged 4 - 12+ Years. Engaging voice overs, animations and comprehension quizzes. Visit the children's resource section of the libraries' website to get started.

## FAMILY HISTORY AND BIOGRAPHY

### Ancestry



Uncover your family history

Key records for family history research, including: 1841-1901 census; birth, marriage and death records; street directories, telephone directories, school and military lists. Can only be accessed from within Waltham Forest libraries.

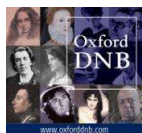
### Find my Past



Research your family history

Find My Past allows you to search or browse over 750 million family history records, including the 1911 census. You can also find a wide range of other records, including: births, marriages and deaths; migration records and passenger lists 1793 to 1960; military records and Probate index records. Can only be accessed from within Waltham Forest libraries.

### Oxford Dictionary of National Biography



The Dictionary of National Biography is an illustrated collection of 55,000 biographies of the men and women who shaped the history of the Britain and beyond.

## Who's Who & Who Was Who



The essential directory of the noteworthy and influential in all walks of life, in the UK and worldwide, published annually since 1849.

## BOOK GUIDES AND MUSIC

### BDS LITE



Have you ever wanted to know if a particular book is in print? Listened to the radio and want to know more about the book they were talking about? Or just want to read the latest book reviews. This fantastic resource gives details about this together with books in the media and books that have been adapted for films.

### Who Else Writes Like...?



This site for adults can help anyone who enjoys reading fiction to expand the number of writers they read. It is designed to answer the perennial question "I've read all the books by my favourite authors, who shall I read next?"

### Who Next...?



When children ask: "Who can I read next?" or "Who writes like my favourite author?" - the answers are here in Who Next...

### Oxford Art Online

Oxford **Art** Online

This encyclopedia of the visual arts features articles, thumbnail art images together with search and navigation tools.

### Oxford Music Online

Oxford **Music** Online

Oxford Music Online includes The Oxford Encyclopaedia of Popular Music and Grove Music Online. Includes track listings, instrument information and explanation of different musical genres and is updated frequently to include new artists.

## BUSINESS AND LEGAL INFORMATION

### COBRA



Thinking of starting a business? COBRA is a comprehensive and continually updated resource for anyone looking to write a business or marketing plan, or conduct research into new markets. It contains around 4000 fact sheets, market reports, contacts and sources of funding and support.

### Cans Legal Information



Accurate and up-to-date legal information on British and European law

Relevant and updated daily, this is a complete legal resource for anyone with a question about the rights and responsibilities associated with living and working in Britain. CANS legal information is produced for the non-legal specialist.



HM Revenue  
& Customs

### Starting Your Own Business

This course will build your confidence by guiding you through everything you need to know about tax, National Insurance, business records and expenses when you're working for yourself.

## ONLINE COURSES

Waltham Forest Libraries have a number of excellent online courses which are free to everyone with a Waltham Forest library card. Whether you want to pass your driving test, learn to speak a new language, improve your computing skills or learn how to make a good cocktail ... there will be a course for you.

To access each service you will need to enter the letter / numbers on your library card barcode excluding any spaces eg. R09999999 or 00499999999.

If you do not have a library card then you can join online.

### Theory Test Pro



Prepare for your driving theory test.

Everything you need to prepare for and pass your driving theory test. Theory Test Pro contains the official practice test question bank, hazard perception video clips and an online version of the Highway Code.



## Road To IELTS



Road to IELTS will help you to prepare for the International English Language Test System exam, but can also be used by people who just want to practise.

### Academic Training Module

### General Training Module

## Practical Writing



Practical Writing is for ESOL library users who need to communicate in written English. It helps them learn to write.

## Go Citizen - Citizenship Test Preparation



Study resources for candidates preparing for the Life in the UK test or British Citizenship test.

## The British Way of Life



The British Way of Life is an easy to use, comprehensive program to help new arrivals understand the British way of life.

Some of the many topics covered by The British Way of Life are the different types of visa, finding a job, pre-school for children, further adult education, the communication network and so on.

The type of detail that the program goes into is, for example, public transport, staying safe in your home, necessary house and car insurance and much more...

Simply use your library card number to log in from anywhere. If you don't have a library card you can join at your nearest library.

## Transparent Languages Online



(Supported browsers: Internet Explorer 9 and Higher, Latest versions of Google Chrome, Firefox and Safari)

Learn a new language today! A fun, easy to use resource. Over 150 languages and interactive online lessons. Whilst it is best to use this resource at home, many aspects can be accessed through a public PC in the library.

## Universal Class



This exciting new learning package offers all members of Waltham Forest Libraries free access to over 500 online courses. From business skills to arts and crafts and from computer skills to alternative therapies, the choice is endless! Want to find out more, click on the icon and get learning.

## Learn my Way



Learn my way is a website of free online courses for beginners, helping you develop digital skills to make the most of the online world.

You need to register to use online courses.

Please use centre ID: 3452170 (Walthamstow Library) when registering.

## HOME LIBRARY SERVICE

**The Home Library Service is for residents of Waltham Forest who find it difficult to visit a library; bringing books and other items to your home FREE of charge.**

There are many reasons why you may not be able to visit your library including disability, ill-health and caring responsibilities. The Home Library Service is there to ensure that you can still access library services from your own home when you find it difficult to travel to a library. Once your application has been processed, we will contact you to discuss the kinds of books you like to read and the format that you like to read them in. Some people prefer large print or enjoy audiobooks on CD to listen to. We will deliver books to your home via a courier service every four weeks and take away those that you finished with. There is no need to worry about books being returned late as we keep everything up to date.

If you would like to apply for the Home Library Service, please download an **application form**. Forms are also available from your local library.

We ask that you get your form countersigned by somebody like your GP or another professional who understands your need for the Home Library Service.

Once your form is completed and countersigned please return it to Home Library Service, Walthamstow Library, E17 7JN or email it to **library.walthamstow@walthamforest.gov.uk**